

Order Date	Order Number
	SO-

RETURNS FORM

Wanting to return a product?

1. Changed your mind? We will exchange your product(s) or refund the full price against your original payment method, provided you:
 - Return the product within 28 days from the delivery date.
 - Produce your original Ecrotek invoice (receipt) when you return your product(s).
 - Return any product(s) in their original condition.

NO REFUNDS will be given for products on sale. Sale items can be returned for exchange or credit only.
2. Faulty, damaged or incorrect order? Before returning your product(s) please contact **sales@ecrotek.co.nz** or call NZ **0800 11 77 66**

Return postage costs are your expense unless agreed beforehand with Ecrotek (See 2.), We encourage returning your parcel via registered or Track and Trace postal services, as all returned parcels remain your responsibility until we receive them.

REASON 1. Wrong size/colour 2. Change of mind 3. Faulty (please specify) 4. Incorrect item 5. Item not as depicted							
QTY	SKU	PRODUCT	PRICE (excluding GST)	REASON (above)	EXCHANGE PRODUCT	EXCHANGE SIZE	EXCHANGE PRICE (excluding GST)
Total Refund Price			\$				

Completing a Returns Form

Fill in the fields above and send with your parcel to the return address listed.

For more information on our returns policy please see ecrotek.co.nz/returns on our website or email sales@ecrotek.co.nz

Please send all returns to:

North Island 15E Kerwyn Ave East Tamaki Auckland 2013	South Island 2/1 Edmonton Road Hornby South Christchurch 8042
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