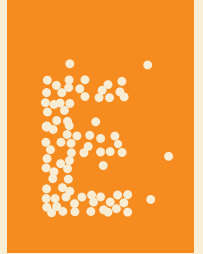


Ecrotek Showrooms are closing



We are still open for business.
Online orders, deliveries and collections from our Auckland and Christchurch branches are still available.

To our Valued Customers,

With the current challenges that both New Zealand and the world are facing with COVID-19, we'd like to share some important changes we'll be making to do our best to keep you, our staff, and our communities safe.

From Monday 23 March our Auckland and Christchurch showrooms will be closed until further notice

You will still be able to place your orders:

- Online at www.ecrotek.co.nz
- By email on sales@ecrotek.co.nz
- By phone on 0800 11 77 66

Deliveries and Collections from our Auckland and Christchurch warehouses are still available

- For pick-ups - we ask you maintain a 2m distance from our staff and do not enter the warehouse
- For deliveries – changes made by our freight carriers also ask you respect a 2m distance from the delivery driver

We are committed to supplying you throughout the coming months.

We have been working closely with our suppliers to ensure we can continue to supply you throughout the coming months, by either increasing our stock levels or working closely with suppliers on alternative plans. Of particular importance is ensuring we have contingencies in place for the Spring Varroa Control season, which we will address in more detail in a follow-up email.

Ecrotek's internal protocols

To enable us to continue to support you, we need to look after our own team. In order to keep our staff safe, and continue business with minimum disruptions we are taking the following actions:

- As of Monday 23 March we'll be offering all staff that can, the opportunity to work from home
- Reducing contact between staff and where possible maintaining a 2m separation
- Introduction of disinfectant sprays and hand sanitizer stations in all our offices and warehouses
- Encouraging frequent and regular handwashing for at least 20 seconds
- A strictly enforced 'do not come to work with any type of illness' policy
- Our Sales and Customer Services teams will be available during normal business hours so please contact them by phone or email.

We ask for both your support and patience through the coming months and our thoughts are with you and your families as we all work together to help each other get through this challenging time.

The Team at Ecrotek

Thank you for your continued support!

