

Customer / Company Name	
Contact Number	
Customer Address	
Customer Order Number	
Order Date:	Return Date:

## ECROTEK LTD - RETURNS FORM

### Wanting to return a product?

1. Changed your mind? We will exchange your product(s) provided you:
  - Return the product within 28 days from the delivery date.
  - Produce your original Ecrotek invoice (receipt) when you return your product(s).
  - Return any product(s) in their original condition.

*Items can be returned for exchange or credit only.*
2. Faulty, damaged or incorrect order? Before returning your product(s) please contact [sales@ecrotek.co.nz](mailto:sales@ecrotek.co.nz) or call NZ **0800 11 77 66**

Return postage costs are at your expense unless agreed beforehand with Ecrotek (See 2.). We encourage returning your parcel via registered or Track and Trace postal services, as all returned parcels remain your responsibility until we receive them.

REASON 1. Wrong size/colour 2. Change of mind 3. Faulty (please specify) 4. Incorrect item 5. Item not as depicted							
QTY	SKU	PRODUCT	PRICE (excluding GST)	REASON (above)	EXCHANGE PRODUCT	EXCHANGE SIZE	EXCHANGE PRICE (excluding GST)

### Completing a Returns Form

Fill in the fields above and send with your parcel to the return address listed.  
Make sure you record your tracking number.

Please send all returns to:

<b>North Island</b> Ecrotek Ltd 21 Allens Road East Tamaki Auckland 2013	<b>South Island</b> Ecrotek Ltd 29 Kairua Road Unit 4 Hornby 8025
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